



**CENTRE
POINT**

**ENDING YOUTH
HOMELESSNESS**

**CENTREPOINT
2025-26**

**Our Impact:
Supporting young
people to thrive**

CENTREPOINT 2025-26 Impact Report

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WELCOME

FROM OUR DIRECTOR OF FUNDRAISING



Thank you for taking the time to read our Impact Report for 2025-26. The progress you'll read about in the following pages is thanks to supporters like you. Your generosity is changing young people's lives today and moving us closer to our goal of ending youth homelessness. For that, we are truly grateful.

Every four minutes, a young person faces homelessness in the UK. Behind that statistic are young people whose lives have been thrown off course. Without a safe place to call home, it becomes much harder to stay in education, find and keep a job, look after your wellbeing or plan for the future. A home is more than four walls and a roof – it is the foundation that gives young people the stability, confidence and opportunities they need to thrive.

While the challenges remain significant, this report shows that change is possible. Together with our partners we supported more than 15,000 young people in 2025-26, including almost 900 through our housing and support services. Through practical advice and specialist support, we helped young people move towards independence. Our Independent Living Programme continued to provide genuinely affordable homes for young people ready to live independently, creating a launchpad for the next chapter of their lives.

We continued to focus on what it will take to end youth homelessness for good. Through our pioneering prevention programme, we are testing how early intervention can prevent homelessness before it begins. We also secured important policy changes through our Make Work Pay campaign and influenced the UK Government to include prevention in their National Plan to End Homelessness. We worked alongside our Partnering network of more than 120 local homelessness organisations to strengthen the movement for change. These are important steps towards creating a society where far fewer young people reach crisis point.

Looking ahead, we are preparing for the next phase of our strategy. We have started reshaping the organisation so that we can discover, develop and amplify initiatives to end youth homelessness while continuing to provide exemplary support for young people today. While there is still much to do, we are increasingly confident that youth homelessness can become rare, brief and unrepeatable by 2037.

I hope this report brings to life what is possible when we work together. We can make sure every young person has a safe place to call home and the support they need to build a future. Thank you for being part of this journey.

Julie Milnes, Director of Fundraising



HOLLY'S STORY

When Holly*, 20, arrived at one of our Centrepoint homes with her three-year-old son following a breakdown in the relationship with her mum, she was looking for more than just a place to stay. Referred by her local council to a Centrepoint home for young mothers and babies, she needed stability and the opportunity to build a future for herself and her son.

Holly wanted to develop the skills and confidence needed to live independently. Through Centrepoint's tailored support offering, she has been able to do exactly that. Over the past year, Holly has embraced opportunities to learn new skills and build positive relationships. From cookery classes to art workshops, regular activities at her Centrepoint home have helped her and her son feel settled and connected.

Reflecting on a pottery painting session they attended together, Holly said:

“ I felt interested in the pottery and it kept me concentrated on something for a while! It made my son feel happy getting involved with the painting. ”

As well as participating in activities, Holly has worked closely with Centrepoint Works to progress towards her long-term goals. With support from Monika, her jobs and education trainer, she successfully completed her maths qualifications – an important milestone on her journey towards employment and independence.

Creating memories and a future

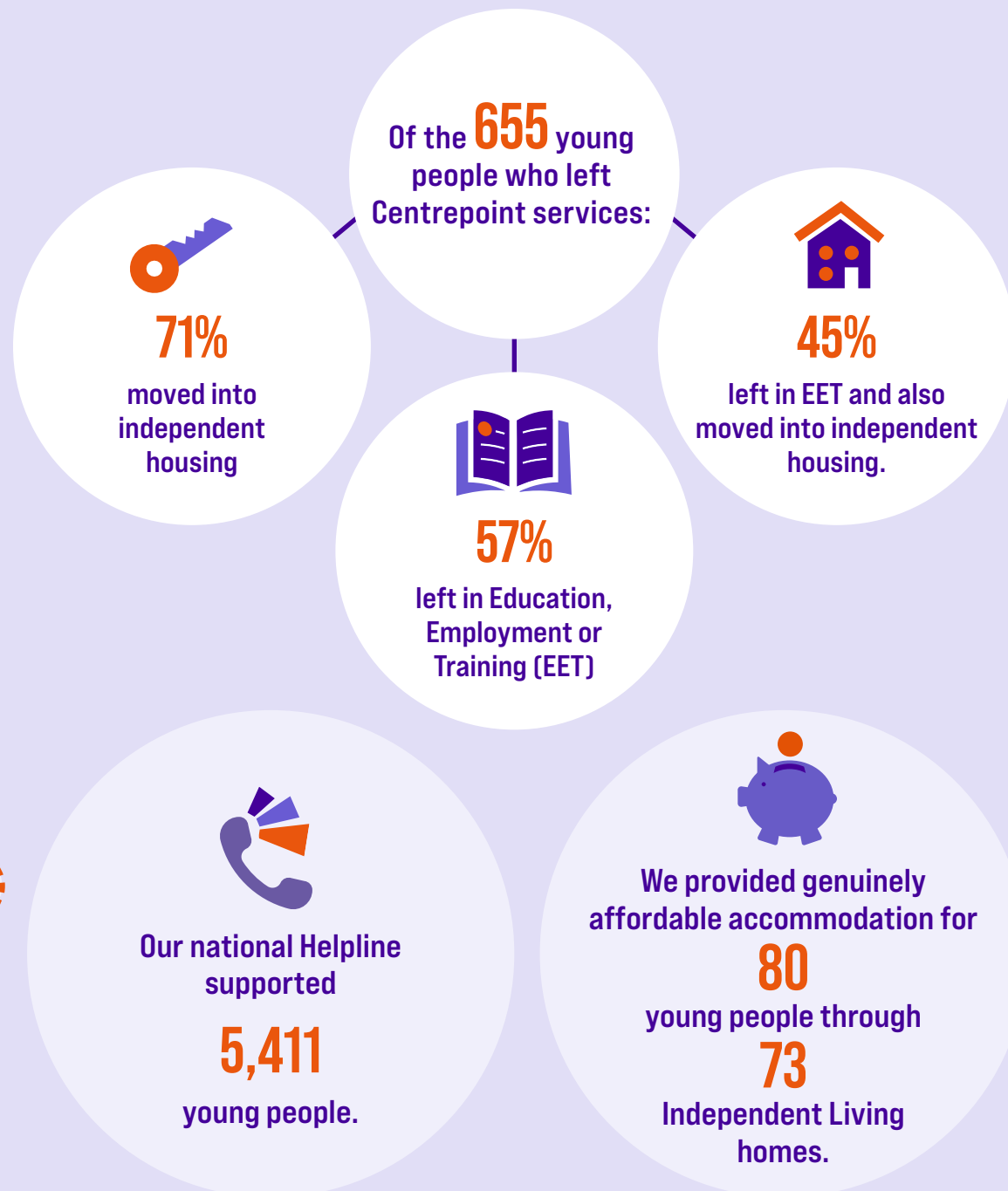
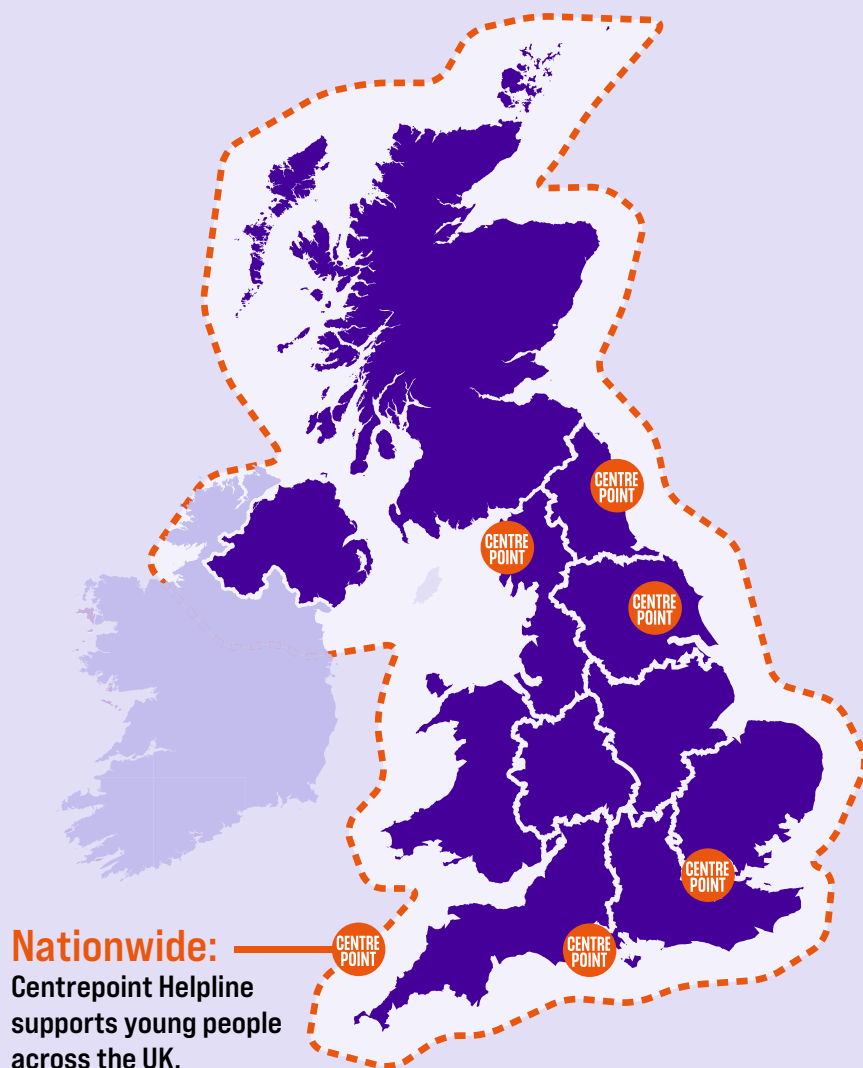
Living at Centrepoint has helped Holly build a strong support network. She has formed positive relationships with staff and other young parents. Shared celebrations throughout the year have created lasting memories for her and her son. From Christmas dinner with fellow residents to creative activities over Easter, these experiences have helped them feel at home and part of a supportive community. Now, Holly is at college and working towards her goal of becoming a prison officer. Her goals are clear:

“ I want a stable home and to find a good paying job so I can live my life. ”

After less than a year at Centrepoint, Holly has made significant progress. She has gained qualifications, strengthened her independent living skills, built a supportive community around her, and is preparing to move into a home of her own with her son. With our support, she is taking confident steps towards the future she wants to create for them both.

OUR YEAR AT A GLANCE

Together with our partners, we supported **15,107** young people. The map below indicates our nationwide reach, with logos representing the locations in which our housing and support services operate.





WHAT WE DO: OUR VISION, MISSION AND VALUES

Centrepoint is the UK's leading youth homelessness charity. Our vision is that by 2037, youth homelessness will have been eradicated in the UK with its occurrence becoming rare, and any experience of it brief and unrepeated.

So, ending youth homelessness means:

Preventing it from happening in the first place, making its occurrence rare.

Providing exemplary support for those who still experience homelessness, making any experience of it brief.

Offering affordable and sustainable routes out of homelessness by enabling young people to find a permanent home as soon as they are ready to live independently, making it unrepeated.

Our journey to delivering this vision unfolds in three phases:

- **2021-27:** This phase focuses on optimising the organisation to have the capability to end youth homelessness, as well as discovering and testing bold new solutions.
- **2027-32:** This phase will focus on identifying and evidencing effective solutions to end youth homelessness, as well as sharing best practice from these.
- **2032-37:** This phase will focus on driving adoption of effective solutions across wider society.

We are currently five years into Phase 1 of our journey to 2037. During this phase we are focusing on the following four strategic areas:



PREVENT:

Ensure those who face homelessness are prevented from experiencing it by supporting young people facing impending crisis and finding solutions to reduce the flow of young people into homelessness.



SUPPORT:

Support young people who become homeless by delivering exemplary and innovative services that lead to a job and a genuinely affordable home.



AMPLIFY:

Amplify the voices of young people experiencing homelessness, and build a movement to end it in order to promote solutions that break the youth homelessness cycle so that they can be undertaken at scale.



OPTIMISE:

Develop the optimum capacity to deliver our strategy by building a resilient organisation that is inclusive, efficient, productive and adaptable.



HIGHLIGHTS FROM 2025-26

PREVENT



Upstream England is our early intervention programme designed to tackle the root causes of youth homelessness. The programme surveys children to identify those at risk and provides support at the earliest opportunity. In 2025-26, we continued to work with schools in Manchester and London and prepared to launch in Bournemouth. We surveyed 2,299 children and 6.5% were identified as at risk of homelessness. Early findings from an evaluation of the programme are encouraging: **71%** of children identified as at risk in the first survey did not flag again in the second, after we have provided support.

The **Centrepoint Helpline** provided advice to **5,411** young people facing homelessness, helping them to navigate complex council housing systems and signposting to appropriate services. Data captured through the Helpline allowed us to identify a significant rise in gatekeeping by local authorities. In response, we established a legal clinic in collaboration with the London School of Economics and Political Science (LSE) and Shelter. It provides young people experiencing gatekeeping with access to legal advice so they can advocate for their housing rights.



SUPPORT



During the year, Centrepoint supported **883** young people through **65** support and housing services, helping them build the skills and stability needed to move towards a job and a home.

We supported **131** young people across six **Housing First** services. These offer young people a home in the community and provide intensive, person-centred support. Of these young people, **82%** sustained their tenancies, evidencing the importance of a safe and secure home as the building block on which tailored holistic support can transform lives.

Our specialist education, employment and training (EET) service, **Centrepoint Works**, supported **869** young people. Young people who engage with Centrepoint Works are **72%** more likely to leave our services in EET.

406 young people were referred to our **multidisciplinary team**, comprised of psychotherapists and experts in healthy relationships and complex casework. Of those receiving support, **89%** reported a positive impact.

We provided genuinely affordable accommodation for **80** young people through **73 Independent Living** homes, while advancing a further **200** homes through the development pipeline in London and Manchester.





AMPLIFY



Make Work Pay, developed with five sector partners, successfully campaigned for the UK Government to change the welfare system, eliminating the financial cliff edge that discouraged young people living in supported housing from seeking employment.

We used evidence from our Upstream England evaluation to advocate for prevention to be included in the Government's **National Plan to End Homelessness**. We were delighted to see prevention embedded and Upstream highlighted as a promising model in the plan which launched in December 2025.

In January 2026, we hosted a **roundtable on ending youth homelessness** in Greater Manchester, attended by then-Mayor Andy Burnham. Following this, he committed to making preventing youth homelessness a dedicated workstream within Greater Manchester's Prevention Demonstrator Programme. If successful, this could help unlock greater investment in early intervention, preventing more young people from experiencing homelessness.

We are a founding member of the **Youth Homelessness Collective**, a coalition of **110** charities. This year, we worked with these partners to use Centrepoin's Youth Homelessness Databank findings to secure a government commitment to including a dedicated youth chapter in the Homelessness Code of Guidance for Local Authorities.

We are proud to have continued to work with our national Centrepoin Partnering network of over **120** local homelessness organisations. We distributed **£475,000** to our partners through the More Than A Roof programme generously funded by Nationwide, directly benefiting **2,088** people.

OPTIMISE



We established a **Lived Experience Advisory Board (LEAB)** of **20** current and former Centrepoin residents. This creates a direct link between young people and our Board of Trustees and gives us a further platform to involve young people in operational decisions. A highlight was collaborating with Centrepoin alumnus Lanre Olagoke MBE and our Patron, HRH The Prince of Wales, on a 'Wall of Hope' mural celebrating the twentieth year of his royal patronage.

Through a planned maintenance programme, we completed the refurbishment of all Centrepoin-owned properties to our **Centrepoin Property Standard**, creating safe, secure and homely environments where young people can thrive.



OUR FINANCES

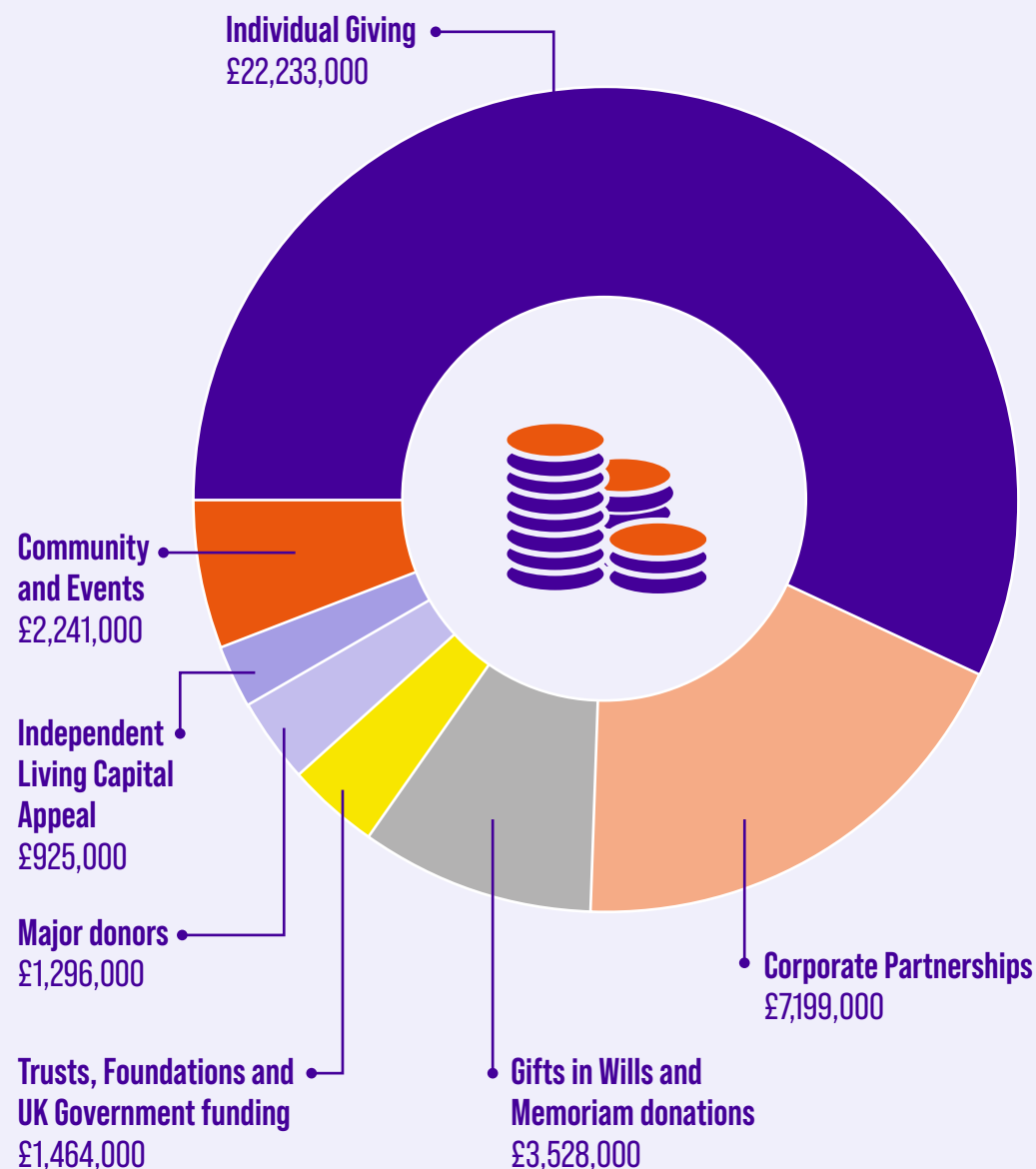
Our income for the year ending 31 March 2025 was **£61.1 million**, a decrease of £2.1 million compared to 2024-25 when our total income was £63.2 million.

We have seen decreased income in donations and legacies with an increase in charitable income.

- We received **£38.9 million** in donation income in 2025-26, a decrease of £3.5 million compared to 2024-25. This drop in income is a result of the previous financial year's unexpected over-performance in legacy and unsolicited income.
- Income from charitable activities was **£20.6 million**, which is higher than 2024-25 by £1.3 million.
- Income from rent and service charges amounted to **£9.7 million**, an increase of £0.6 million on 2024-25.
- Income from supported housing grants was **£10.1 million** (2024-25: £9.1 million).
- Income from other grants and contracts, at **£0.7 million**, was less than last year (2024-25: £1.0 million).

The Board of Trustees reviewed Centrepont's forecasts for the period to 31 March 2027 and our long-term financial plan for the five-year period to 31 March 2031. They determined that these plans were affordable and that the organisation's financial statements should be prepared on a going concern basis.

INCOME BY FUNDRAISING ACTIVITY



OUR FUNDRAISING

The support and encouragement of our supporters inspires us every day to remain focused on our vision to end youth homelessness for good. Despite a challenging economic landscape, both long-standing and new supporters have shown commitment to our mission. We remain deeply grateful for their generosity.

Here are some highlights from our fundraising in 2025-26:

Nationwide Building Society

In the second year of our transformational partnership, Nationwide donated over **£3 million**. Funding supported our Rent Deposit Scheme; Moneywise programme; three Independent Living Programme developments; refurbishment to accommodation; and two new grant programmes, More Than a Roof Grants and Style Your Space. Funds also helped launch an English for Speakers of Other Languages (ESOL) pilot programme. Since our partnership began, these programmes have directly supported more than **4,700** young people. Nationwide were also the headline sponsor for our Sleep Out event series and main sponsor of the Centrepont Awards and Ultimate Quiz.

Coventry Building Society and The Co-operative Bank

Since our partnership began in 2023, Coventry Building Society have raised over **£4.5 million** for Centrepont. In 2025-26 they acquired The

Co-operative Bank, one of our longest standing corporate partners who have raised over **£2.5 million** for Centrepont since 2016. Together, they launched the co-created Brick by Brick employability programme, enabling jobs for **24** young people each year in The Bank's contact centre in Manchester.

Omaze Million Pound House Draw

Centrepont were the charity partner for the Omaze Million Pound House Draw in March 2026. With an estimated 97% of the UK population exposed to Omaze marketing, the campaign raised our profile and amplified young people's experiences. Omaze guaranteed a **£1 million** donation from the draw and pledged a further **£3.5 million**, fully funding our 30-home Independent Living Programme development in Waltham Forest and unlocking independence for **720** young people.

Newsquest

Selected as Newsquest's charity partner for 2026, we will benefit from donated advertising and editorial space across its expansive network of local and regional news outlets. This is a powerful platform through which we can put youth homelessness at the top of the public agenda and amplify young voices from across our partnering network.

The cardfactory Foundation

We embarked on an exciting three-year partnership with the cardfactory Foundation in 2025-26. In the



first year, their Bright Future Initiative donated **£500,000** to fund our Psychologically Informed Environment (PIE) team. This is helping to embed PIE across our services and provide specialist therapy for young people. The Foundation also sponsored Christmas at Centrepont, ensuring every young resident received a gift.

Sleep Out

More than **700** people participated in our flagship fundraising event Sleep Out by taking part in Centrepont-organised and community-led events. Schools, churches and community groups hosted their own events as well as colleagues from Nationwide and Newsquest. Standout moments included launching our Out of Options campaign tool and Centrepont ambassador Dean McCullough co-hosting the Manchester Sleep Out.

THANK YOU TO OUR SUPPORTERS

We are very grateful for the support of our partners and supporters across all areas of our work. We extend our special thanks to the following people, trusts, foundations and companies:

- Our global ambassador, **Mrs Debra Reuben**, for her extraordinary commitment, generosity, and advocacy for Centrepont and the young people we support.
- Members of our Independent Living Programme Growth Board for their leadership and belief in our vision. Our sincere thanks go to **Javad Marandi OBE** (Co-Chair), **Jamie Reuben** (Co-Chair), **Niamh O'Connor**, **Bek Seeley**, **Barry Townsley CBE**, **Mark Petterson**, **Michael Rahamim**, and **Tom Wood** (Trustee representative).
- **Sir Daniel Day-Lewis** and his son, **Ronan Day-Lewis**, for hosting an exclusive screening of their film 'Anemone' for Centrepont supporters and a group of aspiring young filmmakers from our Bradford service.
- Our **ambassadors** and **celebrity supporters** for gifting their time, energy, and platforms to support key moments throughout the year, including the Centrepont Awards, Carol Concert, and Sleep Out.
- **The Julia Rausing Trust** for their extraordinary commitment to ending youth homelessness. Their generous support plays a vital role in helping us provide young people with safe, stable housing and the opportunity to build independent futures.
- **mydeposits** for raising over £285,000 for Centrepont through their unique giving mechanism which allows tenants to donate the interest earned on their deposits at the end of their tenancy.
- **Royal Bank of Canada** for their £140,000 donation – their single largest gift in support of Centrepont's work to date.
- **Selfridges** for raising over £130,000 to help young people move towards a brighter future and for 10 years of committed partnership with Centrepont.
- **Lomond** for their £10,000 sponsorship of Centrepont's London Corporate Sleep Out.
- **The Fortescue Family** for their continued commitment to ending youth homelessness and for generously establishing The Alex Fortescue Enterprise Fund, supporting young people to establish careers in creative fields.
- **Dale W. Wood** for his extraordinary commitment to expand our Independent Living Programme, creating a match funding opportunity to accelerate the delivery of new homes for young people.
- **The Oak Foundation** for their support of Centrepont's Independent Living Programme through a three-year partnership focused on strengthening the model as a scalable, long-term response to youth homelessness.
- **The Clarkson Foundation, Safe Haven London, Stuart Watts, Michael Evans, The May Family, The Swire Charitable Trust, The John Armitage Charitable Trust, and Killik & Co** for their continued support of the Independent Living Programme and our work to end youth homelessness.
- **RWE Foundation, Garfield Weston Foundation** and the **Blavatnik Family Foundation** for supporting Upstream England, Centrepont's pioneering prevention programme.
- **Citi Foundation** for their generous commitment which has enabled the Centrepont Works Incentives Pilot, supporting young people to secure and sustain employment, education or training opportunities.



- **Keaton Emery Memorial Foundation** for supporting Centrepont's complex case workers who provide vital, specialist support to some of the most vulnerable young people in Manchester.
- **Story of Christmas** for supporting Centrepont's Planned Maintenance programme to redevelop our Rough Sleeper Initiative properties.
- **Mullion Charitable Trust** for supporting our Jobs, Education and Training team, helping young people develop the confidence and skills needed to build brighter futures.
- **Wolfson Foundation** for supporting the refurbishment of a dedicated wellbeing hub and move-on space for young people experiencing homelessness in Bradford.
- Each of our **90,000 regular givers** and **room sponsors, major donors** and **philanthropists** who have contributed significant funds, time and networks to supporting Centrepont's work.
- All of our **supporters** who have kindly and generously remembered us in their wills.
- **Everyone who has donated**, raised money, bought a gift, taken part in or attended an event, volunteered, held a bake sale, donated in memory of a loved one, slept out, or engaged their community to support our mission.

**WE ARE SO GRATEFUL FOR
YOUR ONGOING SUPPORT.**

SUPPORTER SPOTLIGHT

During the 2025 season, the ladies at Carus Green Golf Club in Kendal raised over £3,600 for Centrepont. As her chosen charity, Lady Captain Helen selected Centrepont to support their work to end youth homelessness.

Various events took place through the year including a sponsored challenge where Helen played four rounds of golf in a day, supported by all the Carus ladies. Other fundraising events were supported by the whole club through the year, including raffles, a quiz night, a coffee morning and a Christmas hamper raffle.



**A HUGE THANK YOU
TO HELEN AND
EVERYONE INVOLVED
AT CARUS GREEN
GOLF CLUB.**

THEY SHARED THIS MESSAGE:

We hope that the money raised can make a small difference to the lives of young people impacted by homelessness.

To the young people affected, just know that there is fantastic support available through this great charity and people who care. We wish you every success for the future.

VOLUNTEERING

Across 2025-26, **409** people volunteered almost **10,000** hours to support our work, equating to **£678,000** of additional resource.

Our volunteers play a vital role in supporting young people's journeys, from helping them build career ambitions and engage with our services to supporting independent living. Volunteers also bring valuable additional capacity to Centrepont teams and support fundraising events, joining us both as individuals and through corporate partnerships.

Highlights from our volunteers this year included:

- Our **Emergency Food Voucher** scheme is entirely volunteer-led, issuing **696** vouchers to young people in need.
- **Legal clinic volunteers** provided **1,154** hours of support to young people.
- The Helpline Legal Clinic was shortlisted for the **LawWorks and Attorney General's Student Pro Bono Awards**; our student volunteers from LSE are integral to its delivery.
- Volunteers co-produced a **Community Champions** pilot project which is testing a potential community-based flexible volunteering programme for supporters to actively contribute to the next phase of our mission.

MEET GED

For the past six years, retired teacher Ged has been helping young parents at Centrepont develop the skills and confidence they need to build a future. Ged began volunteering with Centrepont after he was inspired by students who were supporting people experiencing homelessness. He soon became a valued member of the team at one of our supported homes for young parents. What started as an inspired act of generosity has grown into a role that is making a lasting difference for young families.

Drawing on his experience in education, Ged has played a key role in adapting our LifeWise programme, a series of Assessment and Qualifications Alliance- (AQA-) accredited courses to help young people develop independent living skills.

After spending time getting to know some young parents, Ged recognised that many existing units did not fully consider the realities of raising a child. So, he worked alongside young people to reshape topics such as budgeting and money management to better reflect the additional responsibilities young parents have. He also helped create new learning resources on children's development, ensuring parents have age-appropriate guidance for every stage of childhood.



Alongside this valuable work, Ged facilitates activities ranging from coffee mornings and cooking lessons to community outings, helping young parents feel supported and motivated to build their independence.

Reflecting on his time as a volunteer, Ged shared:

“ I've just enjoyed everything. Everything does have an impact, whether it's a positive impact on the staff or the young people – you just enjoy having that effect. ”

Ged's dedication was recently recognised through the Room to Reward scheme, receiving a hotel room voucher to spend when and where he likes as a treat. But, for Ged, the greatest reward is seeing young parents grow in confidence and build a future for themselves and their families. Through his volunteering, Ged is helping ensure that young people at Centrepont don't just receive support, they shape support that works for them.

LOOKING TO 2026-27 AND BEYOND

Youth homelessness is not inevitable. In 2026-27, Centrepont will continue working towards a future where every young person has a safe place to call home. We will do this by preventing homelessness before it starts, providing exemplary support when it does happen, and enabling young people to access employment and genuinely affordable homes.

Over the year, we will:

Prevent homelessness before it starts

Building on the success of our prevention work in secondary schools, we will expand our Upstream England programme and reach more families before they hit crisis point. By identifying children and families who need support early, we aim to prevent family breakdowns and stop homelessness before it begins.

Deliver exemplary services

We will continue to provide tailored, high-quality support to young people facing homelessness, helping them develop the skills and stability they need to move into education, training or employment and a home of their own. We will evaluate our programmes and use this information to continually improve outcomes for young people.

Create lasting routes out of homelessness

A safe place to call home is like a launchpad – it can take a young person anywhere. Through our Independent Living Programme, we will continue to

develop genuinely affordable homes in Manchester and London, giving more young people the stability they need to build a future.

Build a movement for change

We are encouraged to see homelessness placed firmly at the top of the political agenda. Prime Minister Andy Burnham's commitment to ending rough sleeping recognises that homelessness is not inevitable and highlights the importance of prevention.

Together with young people, supporters, partners and policymakers, we will continue raising awareness of the challenges young people face and campaigning for lasting change. We look forward to continuing to work with the UK Government to ensure young people's experiences shape the policies and investment needed to end youth homelessness.

Ending youth homelessness will take all of us. With your support, we will continue to help young people facing homelessness today while driving the systemic change needed to bring us closer to our mission of ending youth homelessness by 2037.

To learn more about our work,
visit centrepont.org.uk
or contact our Supporter Care team
by calling 0800 587 5158
or emailing SupporterCare@centrepont.org.

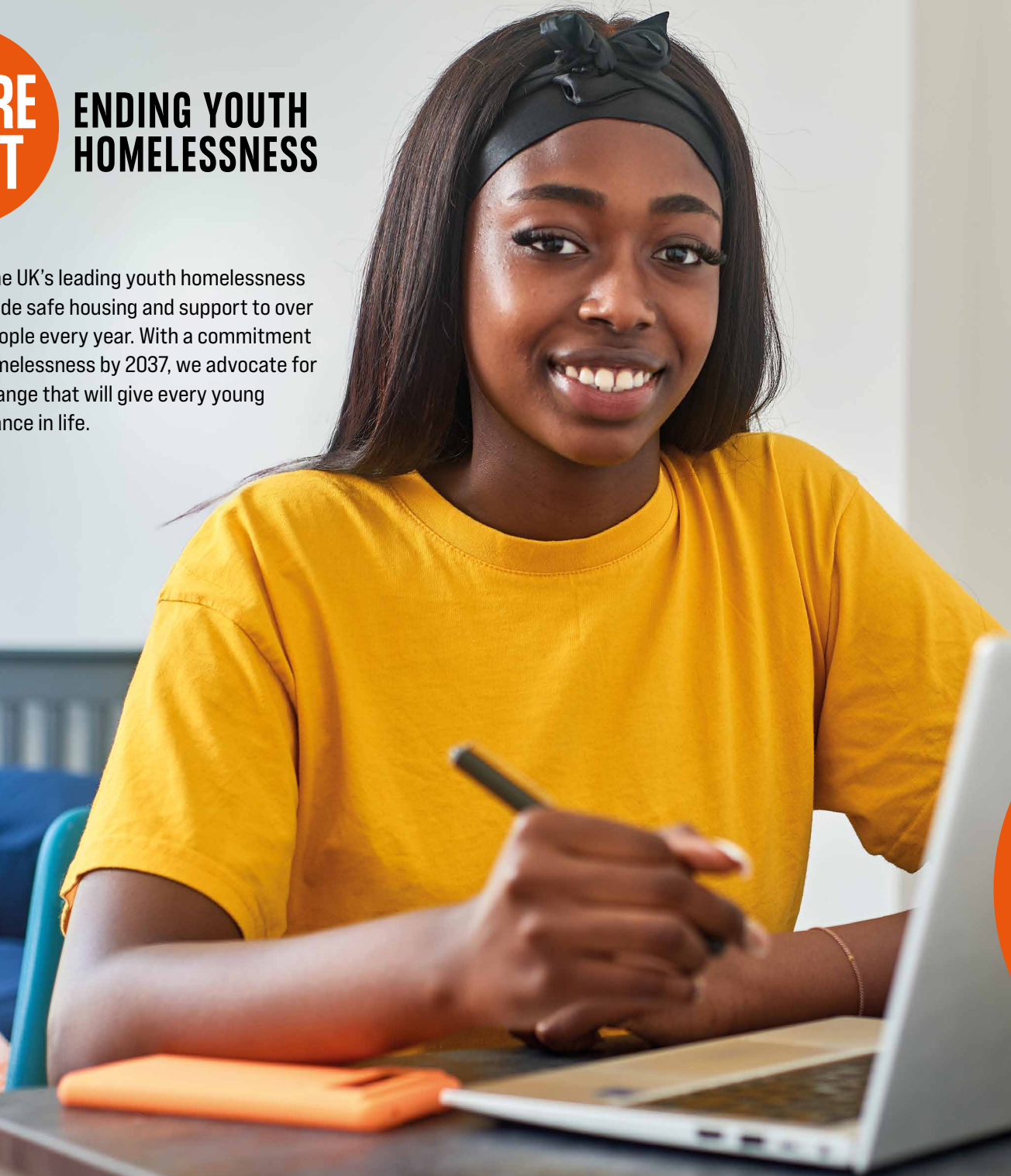


THANK YOU FOR YOUR
SUPPORT. TOGETHER WE
ARE ENDING YOUTH
HOMELESSNESS.



ENDING YOUTH HOMELESSNESS

Centrepoint is the UK's leading youth homelessness charity. We provide safe housing and support to over 15,000 young people every year. With a commitment to end youth homelessness by 2037, we advocate for the systemic change that will give every young person a fair chance in life.



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Centrepoint 2026.
Centrepoint Soho,
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Registered charity number 292411
VAT number 649345018
Company registration number 01929421
Housing association number H1869